# FREQUENTLY ASKED QUESTIONS (FAQ'S) SHEET

#### Q. What are Permanent Treatment Control Best Management Practices (BMP's)?

A. Permanent Treatment Control BMP's are designed to remove pollutants contained in storm water runoff. The pollutants of concern include sand, silt, and other suspended solids; metals such as copper, lead, zinc; nutrients (e.g., nitrogen and phosphorus); certain bacteria and viruses; and organics such as petroleum hydrocarbons and pesticides. Methods of pollutant removal include sedimentation settling, filtration, plant uptake, ion exchange, adsorption, and bacterial decomposition. Floatable pollutants such as oil, debris, and scum can be removed with separator structures. Treatment control facilities may need to be used in series as a "Treatment Train" to achieve the desired level of pollutant removal for different pollutants.

### Q. How may I find out what type of Permanent Treatment Control Best Management Practices (BMP's) I have and where they are located?

A. An Operation & Maintenance Agreement was required, at time of installation, if you have Treatment Control BMPs on your property. BMP Type, Location and Required Maintenance may be found in this document.

BMP Type & Location may also be found in the "As-Built" Construction Drawings and within the Water Quality Technical Report (WQTR) on file with the City's Development Services Department.

WQTR's and As-Built Drawings may also be purchased through the City of San Diego's Development Services Department located at: Development Services Center 1222 First Avenue, MS 301, San Diego, CA 92101-4154 Phone # (619) 446-5200.

## Q. How may I find out what type of maintenance my Treatment Control BMP's require?

A. Please refer to your property's recorded Maintenance Agreement and/or Water Quality Technical Report for details on required maintenance for the Treatment Controls BMP's for which you are responsible. For further information on maintenance of treatment control BMPs, refer to the documentation provided from the manufacturer (for commercially sold treatment control BMPs) or the California's Storm Water Quality Association's (CASQA) New Development and Redevelopment Handbook. You can access the handbook on CASQA's website at:

http://www.cabmphandbooks.com/Development.asp (See Section 5)

### Q. Where may I acquire a copy of my Maintenance Agreement?

A. Maintenance Agreements may be acquired through the County Recorder's Office at the web-site below or by contacting the County Recorder directly at (619) 236-3771. <a href="http://arcc.co.san-diego.ca.us/services/grantorgrantee/search.aspx">http://arcc.co.san-diego.ca.us/services/grantorgrantee/search.aspx</a>

#### Q. How can I get more information from the City regarding this request?

A. The City's storm water outreach and education page, <u>www.thinkblue.org</u>, has additional information regarding the form. You can also call (619) 525-8615 for further assistance.